



Carl Zeiss MicroImaging, Inc.

Service/Repair (after warranty)

Time & Material Rates

LIMI (On Site Service)

Labor Rates:

Straight Time -	\$155.00 Per Hour
Overtime -	\$232.50 Per Hour
Double Time -	\$310.00 Per Hour

Straight Time - 8:00 AM through 5:00 PM Monday through Friday excluding Zeiss recognized holidays.

Overtime - 5:00 PM through 8:00 AM Monday through Friday and Saturdays excluding Zeiss recognized holidays.

Double Time - Sundays and Zeiss recognized holidays.

Each service call has minimum one (1) hour labor and one (1) hour travel charge.

Travel:

All Times \$145.00 Per Hour
In addition travel expenses (hotel, airfare, mileage charge, etc.) will be charged as incurred.

Materials:

Materials (parts & supplies) will be at exchange or list prices.

LIMI (Central Service Depot Repairs)

Labor Rates:

Straight Time - \$145.00 Per Hour

Each service repair has minimum two (2) hours labor charge.

Materials:

Materials (parts & supplies) will be at exchange or list prices.

Shipping:

Return shipping will be invoiced with the repair charges. Shipping containers and proper packaging are the responsibility of the customer. The customer may purchase shipping containers through Spare Parts. The customer has the option of selecting the shipping carrier. If a customer does not indicate a carrier, Central Service will select one for return shipment.



Carl Zeiss MicroImaging, Inc.

Time and Material Rates

AIM, PALM, Imaging Products, Spectral Sensors and CLINICAL on Site Service

Labor Rates:	Straight Time -	\$255.00 Per Hour
	Overtime -	\$382.50 Per Hour
	Double Time -	\$510.00 Per Hour

Straight Time -	8:00 AM through 5:00 PM Monday through Friday excluding Zeiss recognized holidays.
Overtime -	5:00 PM through 8:00 AM Monday through Friday and Saturdays excluding Zeiss recognized holidays.
Double Time -	Sundays and Zeiss recognized holidays.

Each service call has minimum one (1) hour labor and one (1) hour travel charge.

Travel:	All Times	\$185.00 Per Hour
	Travel time billed portal-to-portal with maximum of 6 hours per trip for travel inside the continental US. In addition travel expenses (hotel, airfare, mileage charge, etc.) will be charged as incurred.	

Materials:	Materials (parts & supplies) will be at exchange or list prices.
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